

## NUANCE

### WATERPROOF PANELLING SYSTEM for wetroom wall panels



This cleaning protocol applies to the Nuance product range.

These are general guidelines. You are advised to follow the manufacturer's product cleaning guidelines.

Our product does not require any surface protection treatment before use.

It features a silver-ion antibacterial treatment\* which supplements cleaning and disinfection protocols. This antibacterial treatment aids general hygiene management as it sanitises surfaces by reducing bacterial contamination.

#### RECOMMENDED CLEANING EQUIPMENT



Non-abrasive sponge



Microfibre cloth



Squeegee












#### FORBIDDEN EQUIPMENT



Steam cleaner

\* The Sanitized® treatment contains a biocidal product with active substance: silver phosphate glass.  
This substance is not covered by the REACH restrictions as we ensure our suppliers do not use any harmful substances.

## CARE TIPS

FREQUENCY	CLEANING OPERATIONS	METHOD	TOOLS	CLEANING PRODUCTS	TECHNIQUE
After installation and on first use as an initial clean	Removing stains from Complete adhesive and sealant	Manual	  Warm water preferred	Organic solvents like naphtha and white spirits	<b>Recent/fresh stains:</b> <ul style="list-style-type: none"> <li>• Apply the solvent to the stain using a soft cloth</li> <li>• Rinse with warm water</li> <li>• Wipe the surface dry with a soft microfibre cloth</li> </ul> <b>Stubborn/old stains:</b> <ul style="list-style-type: none"> <li>• Repeat the previous steps until the stain fades or disappears</li> </ul>
	Dusting/ cleaning	Manual	   Warm water preferred	PH-neutral cleaning products (see list below) or soapy water	<ul style="list-style-type: none"> <li>• Move from clean to dirty and from high to low</li> <li>• Apply the cleaner or soapy water to the stain with a damp sponge</li> <li>• Follow the manufacturer's instructions regarding contact time and rinsing</li> <li>• Rinse with warm water</li> <li>• If necessary, use a squeegee to remove any excess water from the surface</li> <li>• Wipe the surface dry with a soft microfibre cloth</li> <li>• Pay equal attention to the entire surface to avoid leaving any residue</li> </ul>
Occasional cleaning	Stain removal	Manual	   Warm water preferred	Bleach-based cleaner	<ul style="list-style-type: none"> <li>• Spray the cleaner directly onto the stain or apply with a damp sponge</li> <li>• Rinse the surface <b>immediately</b>. Do not leave the cleaner in contact with the surface for more than 2 minutes</li> <li>• If necessary, use a squeegee to remove any excess water from the surface</li> <li>• Wipe the surface dry with a soft microfibre cloth</li> </ul>
Daily care	Cleaning/ descaling	Manual	   Warm water preferred	White vinegar or products containing weak acids like 10% acetic or citric acid (see list of cleaning products below)	<ul style="list-style-type: none"> <li>• When manually cleaning marks or deposits left by water, move from clean to dirty and from high to low</li> <li>• Spray the descaler directly onto the surface or apply with a damp sponge</li> <li>• Adhere to the recommended contact time</li> <li>• Rinse with warm water</li> <li>• If necessary, use a squeegee to remove any excess water from the surface</li> <li>• Wipe the surface dry with a soft microfibre cloth</li> <li>• Pay equal attention to the entire surface to avoid leaving any residue</li> </ul>

FREQUENCY	CLEANING OPERATIONS	METHOD	TOOLS	CLEANING PRODUCTS	TECHNIQUE
Daily care	Cleaning/ disinfection (bactericide, fungicide, virucide)	Manual	  Warm water preferred 	Disinfectant cleaners (see list of cleaning products below)	<ul style="list-style-type: none"> <li>• When manually cleaning marks or deposits left by water, move from clean to dirty and from high to low</li> <li>• Clean as often as required (this will depend on the type of building)</li> <li>• Spray the disinfectant directly onto the surface or apply with a damp sponge</li> <li>• Follow the manufacturer's instructions regarding contact time and rinsing</li> <li>• If necessary, use a squeegee to remove any excess water from the surface</li> <li>• Wipe the surface dry with a soft microfibre cloth</li> <li>• Pay equal attention to the entire surface to avoid leaving any residue</li> </ul>
	Cleaning Complete sealant joints	Manual			<ul style="list-style-type: none"> <li>• Please refer to the sections on cleaning/descaling and cleaning/disinfection</li> </ul>

### DO NOT USE

- **Do not use steam cleaners.**
- Do not use abrasive sponges or abrasive products like SiO<sub>2</sub>, scouring powder, steel wool.
- Do not use wax or polishing products, or diluted Moroccan black soap or anything that might leave a greasy film.
- Do not use clog removers, silverware cleaners, drain cleaners, highly acidic cleaning agents like hydrochloric acid, or highly alkaline ones like caustic potash or caustic soda.
- Do not use cleaning products that contain hydrogen peroxide like Diversey's Oxivir or Optimax General Purpose Cleaner, as these can damage the surface after prolonged exposure. Do not use any products generally reserved for disinfecting medical devices.
- Do not leave bleach-based cleaners on the decorative surface for too long and do not use any cleaners that contain a high concentration of chlorine (> 5%).
- Avoid spilling hair dye on the surface. Any accidental spillage must be cleaned up immediately

### GENERAL GUIDELINES

- Cleaning the surfaces daily, including removing excess water by squeegeeing from high to low and wiping with a microfibre cloth, will eliminate water residue and prevent limescale stains from forming
- If the water is hard, we recommend not leaving any on the surface to avoid limescale stains from forming.

## NON-EXHAUSTIVE LIST OF TESTED PRODUCTS

Products tested based on the manufacturer's guidelines, including those on contact time, dilution and rinsing.

We recommend pre-testing any product not tested.

Please refer to the manufacturer's user guide, particularly regarding contact time, pre-cleaning, and so on.

TYPE OF CLEANER	TYPE OF PRODUCT (spray/aerosol, liquid or powder)	CHARACTERISTICS (E.G. PH) AND TECHNIQUE	PH	PURPOSE	EXAMPLES OF BRANDS
pH-neutral cleaner	Liquid that must be diluted before use	pH-neutral cleaner containing a solvent whose composition includes surfactants Dilution < 2%	7 -10	Only for cleaning washable surfaces	<ul style="list-style-type: none"> <li>Brial Top (Ecolab)</li> <li>Winterhalter C6 Multi-Purpose Cleaner (Winterhalter Ltd)</li> <li>Oasis Pro All Bath (Ecolab)</li> <li>Universal cleaner (Strawax)</li> </ul>
Disinfectant cleaner	Ready-to-use spray	Disinfectant cleaner containing low concentrations of didecyldimethylammonium chloride or ammonium quaternary compounds	7 -10	Cleans and disinfects all hard surfaces and furniture in buildings open to the public like healthcare facilities, sports centres, cafés, hotels and restaurants	<ul style="list-style-type: none"> <li>Bactopin (Action Pin)</li> <li>Tempête (ZEP Industry)</li> <li>Typhon (ZEP Industry)</li> <li>Duotex (Rochex Laboratories)</li> <li>Flash Professional All Purpose Cleaner (P&amp;G)</li> <li>Divosan Etha Plus Spray (Diversey)</li> <li>X Spray (Anios)</li> </ul>
		Disinfectant cleaner containing bleach diluted to low concentrations (< 2.5%)	10-13	Cleans and disinfects Adhere to contact times (max. 5 minutes) and always rinse off	<ul style="list-style-type: none"> <li>Saint Marc with Bleach</li> </ul>
Disinfectant cleaner Descaler	Ready-to-use spray	Descaler containing lactic or citric acid at concentrations of < 10%	3-4	For cleaning surfaces unamenable to acidic cleaning agents but exposed to limescale Cleaning, descaling and disinfecting properties for sanitary facilities	<ul style="list-style-type: none"> <li>Duoclar (Rochex Laboratories)</li> <li>Maxx Into C2 (Ecolab)</li> <li>Cif Kitchen &amp; Bathroom (Unilever)</li> <li>Viakal</li> </ul>

## CARE & MAINTENANCE OF FINISHES

FREQUENCY	APPLICATIONS /USE	FINISHES	DECORS	TAILORING THE FINISH TO THE APPLICATION
Daily	Wall/vertical	FA GRANIT SELVA	All decors	Satin finish easy to maintain
		BRILLANT EXTRAMAT LINIMAT		<p>Matt or glossy finishes with dark decors can show up marks or collect grime.</p> <p>Light-coloured decors are less likely to do so.</p> <p>These surfaces should be cleaned and dried daily to keep them looking good. (refer to General Guidelines p.3)</p>