

HIGH-PRESSURE LAMINATE AND COMPACT HPL
TOUCH finishes



Touch

These care instructions apply to vertical and horizontal installations.

They must be tailored to suit the traffic and the area where they are installed.

These are general guidelines. Users are advised to follow the recommendations of the manufacturers of the cleaning products.

The Touch, Touch Roche and Touch Linimat finishes possess innovative surface properties. They allow for easy repair of superficial micro-scratches.

Our products do not require any protective surface treatment on first use.

They are treated with an antibacterial treatment that inherently reinforces cleaning and disinfection procedures. This antibacterial treatment contributes to general hygiene management by reducing microbial contamination and so increasing surface hygiene.

1. CLEANING AND REPAIR EQUIPMENT



Mop with disposable
wipes



Vacuum cleaner



Steam cleaner



Non-abrasive sponge



Magic eraser



Microfibre cloth
Soft cloth



Wooden or plastic scraper



Iron



Fine-grain sandpaper
(120)



Steel wool

2. CARE GUIDELINES

FREQUENCY	OPERATION	METHOD	EQUIPMENT	CARE PRODUCT	TECHNIQUE
First use (initial cleaning)	Removing dust	Manual	   Hot water if possible	Household detergent or diluted soapy water	<ul style="list-style-type: none"> • Spray the detergent onto the cloth rather than onto the surface • Start by gently rubbing with a soft, dry microfibre cloth • Work from clean to dirty, and from top to bottom • Follow the contact times and rinsing guidelines of the detergents – avoid products that are too concentrated and viscous • Rinse well with hot water and wipe up any residual moisture using a microfibre cloth to prevent residual stains from forming
		Automated	 	Demineralised water	<ul style="list-style-type: none"> • Work from clean to dirty, and from top to bottom • Use nozzles with a built-in brush or protect with a microfibre cloth • Wipe with a microfibre cloth to prevent stubborn stains from forming
	Removing dust	Same as first use			
Cleaning once or more daily (depending on risk area)	Descaling	Manual	  	Solution containing citric or acetic acid diluted to 10% or household white vinegar	<ul style="list-style-type: none"> • Manually clean any stains or deposits caused by water • Rinse with hot water and wipe with a microfibre cloth • In case of stubborn stains, use a damp magic eraser and then dry with a soft microfibre cloth

3. GUIDELINES ON STAIN REMOVAL, REPAIRS AND TOUCHUPS

FREQUENCY	OPERATION	METHOD	EQUIPMENT	CARE PRODUCT	TECHNIQUE
End of building works & Daily use of product	Removing glue, paint and varnish stains	Manual	  	<ul style="list-style-type: none"> • Acetone • Methylated spirits • Alcohol cleaner green solvent • White spirit 	<p>Immediately wipe off as much of the products as possible before they harden</p> <p>Recent/fresh stains:</p> <ul style="list-style-type: none"> • Clean with a soft cloth and a diluent • Clean with a sponge and soapy water to remove excess cleaning product • Rinse with water and wipe with a soft microfibre cloth to prevent water stains from forming <p>Stubborn/old stains:</p> <ul style="list-style-type: none"> • Repeat previous steps until stain fades or disappears
	Removing silicone mastic	Manual	 	<ul style="list-style-type: none"> • Acetone • Methylated spirits • Alcohol cleaner green solvent • White spirit 	<p>Immediately wipe off as much product as possible before it hardens</p> <ul style="list-style-type: none"> • Carefully scrape it off first without scratching the surface • Clean with a soft cloth and a cleaning product • Clean with a sponge and soapy water to remove excess cleaning product • Rinse with water and wipe with a soft microfibre cloth to prevent water stains from forming
	Removing food stains (coffee, tea), organic matter (blood), grease, pen marks, etc.	Manual	  	<ul style="list-style-type: none"> • Soapy water • Methylated spirits • Green solvent 	<p>Recent/fresh stains:</p> <ul style="list-style-type: none"> • Begin by immediately wiping with a soft, dry cloth • In case of residual stains, clean by hand with a soft cloth and, if possible, soapy water. In case of stubborn stains, use a household detergent • Rinse with water • Always wipe with a soft, clean cloth to prevent water stains from forming <p>Stubborn/old stains:</p> <ul style="list-style-type: none"> • A damp magic eraser (or magic sponge) may occasionally be used with soapy water if the stain is no more than a few hours' old • Always wipe with a soft, clean cloth to prevent water stains from forming
	Fingerprints	Manual	 	Hot water	<p>The Touch finishes significantly reduce fingerprints. Like all surfaces, they need to be regularly cleaned.</p> <ul style="list-style-type: none"> • Clean with a soft, dry cloth • If residual marks remain, rinse with hot water and wipe with a soft, clean cloth to prevent water stains from forming • Do not use detergents

FREQUENCY	OPERATION	METHOD	EQUIPMENT	CARE PRODUCT	TECHNIQUE
Repairs and touchups	Repairing superficial micro-scratches	Manual		Hot water	<ul style="list-style-type: none"> Apply the sponge to the area of superficial scratching. The sponge may be used wet or dry. Gently rub until the micro-scratches disappear Dry the surface
		Manual		Hot water	<ul style="list-style-type: none"> Apply a damp cloth to the surface to be restored Glide the iron in circular motions over the soft cloth on the surface to be restored Do not let the iron sit in one spot Continue for a few seconds Dry the surface Repeat this step until the micro-scratches have completely disappeared
	NB: These two repair methods should only be used occasionally so as not to alter the surface's appearance.				
	Restoring edging (Compact HPL)	Manual		-	<p>Only for Monochrom Compact HPL range</p> <p>The edges may be very carefully sanded with fine-grain sandpaper or steel wool to restore their initial appearance</p>
		Manual		Linseed oil or clear varnish	To bring back out the depth of black and extra-black cores Apply the linseed oil to a soft cloth or the varnish to a brush Leave the varnish dry according to the manufacturer's instructions

Stain and chemical resistance

The acrylic surface of the Touch, Touch Roche and Touch Linimat high-pressure laminate panels makes them highly resistant to stains and chemicals (according to EN 438). In particular, they are resistant to:

- **Common stains:** coffee, tea, vinegar, fizzy drinks, oil, varnish, betadine (up to 16 hrs), eosin (up to 3 hrs), etc.
- **Household cleaning products:** Liquid detergent, window cleaner, organic solvents such as acetone, alcohol cleaner, white spirit and turpentine, shop-bought disinfectant, citric or acetic acid 10%, hydrogen peroxide 30%

However, careful attention must be paid to the deep, matt microstructure of these finishes if coffee or tea stains are left to sit for more than 2 hours on the material's surface, as these may leave very slight stains, particularly on light, more sensitive decors. It is recommended to clean up the stain as soon as the staining agent touches the surface. Note that these finishes have a tight, non-porous surface. Their vulnerability to certain stains is not due to the liquids being absorbed by them but to their deep matt microstructure.

With uses in sensitive settings where the surfaces will be exposed to colourants or aggressive agents like highly concentrated acidic or alkaline products, please contact us for our opinion and a test if necessary (e.g. hairdressers, lab benches, etc.).

DO NOT USE

- Abrasive sponges or abrasive products like silica-based cleaners, scouring powder, steel wool, Moroccan black soap, etc.
- Polishing products, waxes, thick, sticky detergents or products that could leave an oily film (except on the edges of the compact HPL range).
- Strong acidic or alkaline cleaning products, drain cleaners, silverware or pipe cleaners (descaling products, hydrochloric acid, drain cleaners, silverware cleaners, etc.).

GENERAL RECOMMENDATIONS

- Do not cut directly on the surface with a knife. Always use a chopping board.
- Never place hot saucepans or dishes straight out of the oven directly on the surface. Always use table mats.
- Avoid leaving water and hot or wet objects like tea pots or coffee pots sitting on the surface. If stains appear due to limescale or water being left to sit, follow the cleaning guidelines above.
- When descaling, place a protective mat between the coffee maker and the surface in worktop applications. When finished, clean the section of the worktop that may have been splashed according to the cleaning guidelines above.
- If possible when cleaning, minimise the use of products that may smear the surface. Always wipe the surface with a soft microfibre cloth to keep it free from stains.
- Place the cleaning agent on the cloth rather than directly on the Touch surface.

4. ADVICE ON USE OF THE FINISHES

- Areas 3 and 4 correspond to hospital buildings.
- Areas 1 and 2 include not only lower risk areas of hospital buildings but also buildings open to the public where cleaning is performed daily.

RISK AREAS***	APPLICATIONS/ USE	PRODUCTS	FINISHES	DECORS	ADJUSTMENT TO USE
Areas 3 and 4 <ul style="list-style-type: none"> • Intensive care • Aseptic operating theatres • ... 	Wall/vertical/horizontal	High-pressure laminate Compact HPL	TOUCH TOUCH ROCHE TOUCH LINIMAT	Not recommended	Touch finishes not recommended
Areas 1 and 2 <ul style="list-style-type: none"> • Reception areas • Rooms • ... 	Wall/vertical	High-pressure laminate Compact HPL	TOUCH TOUCH ROCHE TOUCH LINIMAT	All decors	Always wipe the surface after cleaning
	Door/heavy-duty vertical	High-pressure laminate	TOUCH TOUCH ROCHE TOUCH LINIMAT	All decors	Always wipe the surface after cleaning
	Changing room cubicles, lockers, bathroom countertops	Compact HPL	TOUCH	All decors	Except shower cubicles and damp areas
	Medical furniture	High-pressure laminate Compact HPL	TOUCH TOUCH ROCHE TOUCH LINIMAT	All decors	Always wipe the surface after cleaning
	Non-medical furniture subjected to light use (furniture, headboards, shelving, etc.)	High-pressure laminate	TOUCH TOUCH ROCHE TOUCH LINIMAT	All decors	Always wipe the surface after cleaning
Horizontal surfaces: tables, bathroom countertops, reception desks, office desks, trolleys	High-pressure laminate Compact HPL	TOUCH TOUCH ROCHE TOUCH LINIMAT	All decors	Always wipe the surface after cleaning	

*Touch finishes possess inherent antibacterial properties and do not require the Sanitized® label.

**Complies with regulations on biocidal products (EU 528/2012) and REACH chemical substances.

*** The applications in each risk area are given for information purposes only.